

KULIM (MALAYSIA) BERHAD BUSINESS POLICY

Our goal at KULIM is to deliver value to our stakeholders. We will manage our business with due skill, care and prudence.

- In conducting business, we are committed to the needs and requirements of our customers and to comply with the laws and regulations in which we operate with an awareness of the environmental impact caused by the business we create;
- Our business policy is structured to provide a planned and systematic approach to quality and continuous improvement with an emphasis on effective customer satisfaction, value-added product development, growth and increasing value to our stakeholders;
- Our business strategy requires the setting up of objectives, measures and key performance indicators, documented and reviewed periodically to ensure their compliance and effectiveness;
- Ongoing implementation and maintenance of the business manual will ensure that quality management and business excellence permeates throughout the organization; and
- We are committed to investing in the development, advancement and value of both the Company and our employees through training to improve knowledge, skills, competencies and to enhance performance, processes and careers.

APPROVED BY:

A handwritten signature in black ink, appearing to read "Mohd Faris Adli Shukery".

MOHD FARIS ADLI SHUKERY

Managing Director

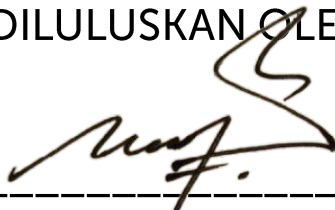
7 December 2021

KULIM (MALAYSIA) BERHAD POLISI BISNES

Matlamat utama kami di KULIM adalah untuk menyampaikan nilai kepada semua pihak berkepentingan. Kami akan menguruskan bisnes dengan penuh kemahiran, tanggungjawab dan berhemat.

- Dalam menjalankan bisnes, kami komited untuk memenuhi keperluan dan kehendak para pelanggan kami serta mematuhi undang-undang dan peraturan di mana kami beroperasi dengan menitikberatkan kesan terhadap alam sekitar yang disebabkan oleh bisnes yang kami jalankan;
- Polisi bisnes kami disusun agar dapat memberikan pendekatan yang sistematik dan terancang kepada kualiti dan peningkatan berterusan dengan memberi keutamaan kepada kepuasan pelanggan, pengembangan nilai tambah produk, pertambahan dan peningkatan nilai kepada pihak-pihak yang berkepentingan;
- Strategi bisnes kami memerlukan penetapan objektif, langkah-langkah dan petunjuk prestasi utama, didokumenkan dan diperiksa kepatuhan dan keberkesanannya seperti yang dijadualkan;
- Pelaksanaan dan pengemaskinian secara berterusan dijalankan terhadap manual bisnes bagi memastikan pengurusan kualiti dan kecemerlangan bisnes meliputi organisasi secara keseluruhannya; dan
- Kami komited untuk melabur di dalam pembangunan, kemajuan dan peningkatan nilai bagi Syarikat dan juga anggota pekerja melalui latihan bagi meningkatkan pengetahuan, kemahiran, kompetensi dan mengukuhkan prestasi, proses dan kerjaya.

DILULUSKAN OLEH:



MOHD FARIS ADLI SHUKERY

Pengarah Urusan
7 Disember 2021